

Chief Executive (Introduced by the Executive Leader)	Council	19 July 2011
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CHORLEY'S ANNUAL REPORT 2010/11

PURPOSE OF REPORT

- To provide a summary of the progress made by Chorley Council during 2010/11.

RECOMMENDATION(S)

- That the report be noted.

EXECUTIVE SUMMARY OF REPORT

- The performance of the Council in 2010/11 has been excellent. Most of the Council's key measures have performed at or above target while Council Tax was frozen and £747,000 of savings have been delivered and measures put in place to save a further £1.2 million in 2011/12.

CORPORATE PRIORITIES

- This report relates to the following Strategic Objectives:

Strong Family Support	✓	Education and Jobs	✓
Being Healthy	✓	Pride in Quality Homes and Clean Neighbourhoods	✓
Safe Respectful Communities	✓	Quality Community Services and Spaces	✓
Vibrant Local Economy	✓	Thriving Town Centre, Local Attractions and Villages	✓
A Council that is a consistently Top Performing Organisation and Delivers Excellent Value for Money			✓

BACKGROUND

- This is the sixth Annual Report produced by Chorley Council to present our key successes and plans for the future. The Annual Report is a key mechanism for presenting information to residents, partners and key stakeholders.

SUMMARY OF REPORT

- The Chorley Council Annual Report is attached to this report as an appendix. The key headlines from this years report are as follows:
 - Overall satisfaction with the local area as a place to live increased to 89% in 2010/11, from 84% in 2008.
 - £747,000 of savings were delivered in 2010/11

- Council Tax has been frozen for the third time in five years.
- Overall satisfaction with Chorley Council has increased from 51% to 63%.
- There have been 67 new business start ups over the last year and 95% of new businesses are surviving after 12 months.
- The unemployment benefit claimant rate has reduced to 2.5%.
- Chorley's rates of alcohol-related hospital admissions have been reduced by 2%, moving Chorley from the second highest rate in Lancashire, to the sixth highest.
- The level of street cleanliness has improved. 96% of streets inspected were clear of litter and 94% were clear of detritus (leaves and dirt).
- 173 additional affordable homes were delivered last year – 62% more than in 2009/10.
- Crime is down by 1.7% compared with last year. Some crime types have increased but anti-social behaviour is down by 11.7% and criminal damage is down by 15.4%.
- 57% of residents feel safe when out at night an increase on 51% in 2008/9.
- 85% of residents feel that people from different backgrounds get on well together.
- Chorley's recycling rate has increased to 48.7%.
- Satisfaction with recycling and refuse collection have improved significantly to 80%
- Chorley has been recognised nationally as the top council to work for in the Times Top 100 public sector organisations survey.
- Sickness Absence has been reduced to a record low of 6.9 FTE days

7. Chorley Council will continue to aim to be a consistently top performing organisation in 2011/12, freezing Council Tax, maximising our efficiency and effectiveness and innovating to save a further £1.2 million in 2011/12.

IMPLICATIONS OF REPORT

8. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		No significant implications in this area	✓

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
David Wilkinson	5248	27 th June 2011	Annual Report 2011 Covering Report